

HAWK® REPAIR AND SPARE PARTS



Hawk lenses are designed and built to last forever, and the same philosophy guides the Hawk service: lens performance backed up by rock-solid support. Hawk service technicians are the same experts who build the lenses, which makes them uniquely qualified to restore them to 100% performance. This experience, plus a vast original parts inventory, makes for ideal adjustment, refurbishment or damage repair, usually undertaken at the Hawk headquarters in Weiden, Germany where the lenses were originally assembled, or at our U.S. facility, Hawk Anamorphic Los Angeles.





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REPAIR SERVICE

- Before the repair of a lens, Hawk sends a detailed quotation, free of charge if the repair is executed. If the repair is declined, a €250 charge is incurred.
- If additional work costing more than 10% of the estimate is found during the course of the repair, the repair is paused and the customer is notified.
- Repairs are done on state-of-the-art equipment that is build for or adapted to the specific purpose at Hawk headquarters, including an 80-foot lens projection room.
- Express and overnight repairs are offered with additional charges.
- When timing is critical, our logistics operation can help minimize repair time and avoid unnecessary interference with your schedule.

SPARE PARTS

- Owners of Hawk lenses who perform their own service and repair can depend on Hawk for lifetime parts service.
- Hawk stocks a large inventory of spare parts for all lens series in Germany. This underground storage inventory is strategically tailored to minimize down time.
- If a needed part is unavailable, Hawk will manufacture it according to our original drawings and specifications.
- Telephone consultation is available for identifying a part or a problem. Service and repair videos can be provided upon request.
- Express shipping is available anywhere in the world. Hawk's logistics pros are experts on tariffs, customs and documents.

MAINTENANCE TRAINING

Hawk offers two-day in-person training for lens technicians at the factory in Germany.

repairs@hawkanamorphic.com

Shipping Hawk HQ

Vantage Film GmbH
Altstrasse 9
92637 Weiden
Germany

Make sure the lens is properly packed and insured. The accompanying documents should indicate "Temporary import due to repair services at the manufacturer."

Shipping US only

Hawk Anamorphic
Los Angeles LP
5009 Exposition Blvd.
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